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Who to Contact for What

Benefits Information	Employee Services 303-860-4200, Opt. 3 EmployeeServices@cu.edu
Book Orders	Submit a request using the Purchase Request Form.
Business Cards	Visit Printing Services website. *You will need a speedtype for payment (consult supervisor).*
Catering Requests	Submit a request using the Purchase Request Form.
Conference Registration	Submit a request using the Conference Registration Form.
Contact Information (Update/Change)- *includes emergency contact*	In the UCD Access Portal, go to **CU Resources** (if not your homepage already)> CU Resources Home (drop-down menu)>**My Info and Pay** > **My Info**.
Copier Code	SEHDFinance@ucdenver.edu
Direct Deposit (Update/Change)	Make changes to your direct deposit online. Instructions **here**.
Eco-Pass	Parking & Transportation Services 303-556-8385 777 Lawrence Way, 1st Floor
Emergency/Crime Reporting	Auraria Campus Police Denver Campus Police Anschutz Campus Police
Exam (or Desk) Copies	Faculty personally request exam (desk) copies directly from the publisher.
Expense Reimbursements *must have prior approval*	SEHDFinance@ucdenver.edu
ID Card	SEHDHR@ucdenver.edu 303-315-0010
Name Tag	To order a name tag, please contact JáNet Hurt (1145), JaNet.Hurt@ucdenver.edu, 303-315-6343
Master Keys	**7th Floor** – Shakira Anderson (717), Front desk, and Tech Team (724) **11th Floor** – JáNet Hurt (1145), Tricia Ball (1143)
Office Furniture	JáNet.Hurt@ucdenver.edu 303-315-6343
Office Key	Submit a key request to JáNet.Hurt@ucdenver.edu **Please provide:** Room/Office, # of keys needed, the person's first and last name, employee ID and a speedtype (only charged if the key is not returned).
Office Supplies	Purchase Request Form **6th Floor –**In the mailroom (605) – the three cabinets underneath the mailboxes; also in the 6th floor meeting/work space across from the windows of classroom 648 – the three cabinets underneath the printer station. **7th Floor –**The cabinets in the work/color copier area near faculty mailboxes (across from 717). **11th Floor –**Storage closet 1144 (next to JáNet's office).
Parking Garages	Auraria Campus Parking (303)-556-2003

Parking Passport *pre-paid parking on campus lots at discounted rate*	Parking & Transportation Services 303-556-2003
Payroll Issues	Faculty, contact Hiromi.Agena@ucdenver.edu, 303-315-6320 Staff, contact SEHD HR, sehdhr@ucdenver.edu
Room Reservation	Submit a request using the Campus EMS Web App **You must have an EMS Account to do this.** If you do not already have an EMS account, you can request one on the EMS Homepage (top right). If you regularly request/need rooms for meetings/events, please request an EMS account and submit all room requests via EMS. Please note, all SEHD Rooms are listed under "CU Denver Department Conference Rooms". For rare room requests and if you do not have an EMS account, you can email sehdhelp@ucdenver.edu. You will have to use this method to reserve LSC 1100. **Please provide meeting/event title, date, start & end time, expected number of attendees, and any specific equipment/room requirements.** Those needing to reserve a room for comps, proposal or final dissertation/DRP/Thesis defenses, please use this link to request a room: https://forms.ucdenver.edu/secure/sehd_student_room_request
Student Forms	Grade Changes, Schedule Adjustment Forms, and Special Processing Forms are available at the front desk on the 7th floor. Electronic copies of the Schedule Adjustment Form and the Special Processing Form are available on the registrar's website.The program Academic Advisor will process the forms after they have been filled out by the faculty and/or involved students.
Technology (issues) *includes Computer, Email, Printer, Copier, and Fax*	Submit a ticket request at sehdhelp@ucdenver.edu.
Telephone (issues) *(i.e. static in the line, display not working, phone not ringing, activating a data jack, moving phones)*	OIT Help Desk www.ucdenver.edu/offices/office-of-information-technology/get-help 303-724-HELP (4357) UCD-OIT-HelpDesk@ucdenver.edu
Telephone Number (acquiring)	sehdhelp@ucdenver.edu
Telephone and Internet Resources	Visit the Resource page from the Office of Information Technology
Work Requests *(i.e. temp/HVAC issues, housekeeping, building maintenance, as well as billable services-having things hung)*	Facilities Management LSC 3rd Floor, Suite 360 303-315-7777 Submit online request here.* *Use same login credentials as UCD Access.* *Online request system works from within the secure network, and works best in Internet Explorer and Chrome.*

Work Requests *(i.e. requests for photocopies)*	AcademicServices@ucdenver.edu Please provide at least three business days of advance notice for all work requests. If you submit your work request electronically using the email listed above, please include the following information: Name Due Date Information about the work needing to be completed Your copy code For very large print jobs (over 250 pages), you will need to use the Anschutz Copy Center. You will need to provide the copy center with your speed type. Please contact Daisy Salazar with questions about your speed type or copy code. As a reminder, there is a second printer (black & white) on the 7th floor near the NxtGEN offices that is available for copies in case the color copier is in use. There are also copiers on the 6th and 11th floors.
W-4 **(Update/Change)**	Make changes to your W-4 online in the UCD Access Portal under **CU Resources** (may be your homepage already)**> CU Resources Home** (drop-down menu)**> My Info and Pay** >**W-4**.

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