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# Who to Contact for What

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| <b>Benefits Information</b>                                            | Employee Services<br>303-860-4200, Opt. 3<br><a href="mailto:EmployeeServices@cu.edu">EmployeeServices@cu.edu</a>                                                                                                                                                                                 |
| <b>Book Orders</b>                                                     | Submit a request using the <a href="#">Purchase Request Form</a> .                                                                                                                                                                                                                                |
| <b>Business Cards</b>                                                  | Visit <a href="#">Printing Services</a> website.<br><i>You will need a speedtype for payment (consult supervisor).</i>                                                                                                                                                                            |
| <b>Catering Requests</b>                                               | Submit a request using the <a href="#">Purchase Request Form</a> .                                                                                                                                                                                                                                |
| <b>Conference Registration</b>                                         | Submit a request using the <a href="#">Conference Registration Form</a> .                                                                                                                                                                                                                         |
| <b>Contact Information (Update/Change)- includes emergency contact</b> | In the UCD Access Portal, go to <b>CU Resources</b> (if not your homepage already)> CU Resources Home (drop-down menu)> <b>My Info and Pay &gt; My Info</b> .                                                                                                                                     |
| <b>Copier Code</b>                                                     | <a href="mailto:Daisy.Salazar@ucdenver.edu">Daisy.Salazar@ucdenver.edu</a><br>303-315-4921                                                                                                                                                                                                        |
| <b>Direct Deposit (Update/Change)</b>                                  | Make changes to your direct deposit online. Instructions <a href="#">here</a> .                                                                                                                                                                                                                   |
| <b>Eco-Pass \$38/mo</b>                                                | Parking & Transportation Services<br>303-556-8385<br>777 Lawrence Way, 1 <sup>st</sup> Floor                                                                                                                                                                                                      |
| <b>Emergency/Crime Reporting</b>                                       | <a href="#">Auraria Campus Police</a><br><a href="#">Denver Campus Police</a><br><a href="#">Anschutz Campus Police</a>                                                                                                                                                                           |
| <b>Exam (or Desk) Copies</b>                                           | Faculty personally request exam (desk) copies directly from the publisher.                                                                                                                                                                                                                        |
| <b>Expense Reimbursements</b><br><i>*must have prior approval*</i>     | <a href="mailto:Daisy.Salazar@ucdenver.edu">Daisy.Salazar@ucdenver.edu</a><br>303-315-4921                                                                                                                                                                                                        |
| <b>ID Card</b>                                                         | <a href="mailto:Kelley.Patient@ucdenver.edu">Kelley.Patient@ucdenver.edu</a><br>303-315-0010                                                                                                                                                                                                      |
| <b>Master Keys</b>                                                     | <b>6<sup>th</sup> Floor</b> – Lorrie Vigil (617) and Dorothy Garrison-Wade (644)<br><b>7<sup>th</sup> Floor</b> – Shakira Anderson (717), Chinar Aldawoodi (front desk), and Tech Team (724)<br><b>11<sup>th</sup> Floor</b> – JáNet Hurt (1145), Tricia Ball (1143), and Theresa Anderson (1142) |
| <b>Office Furniture</b>                                                | <a href="mailto:JáNet.Hurt@ucdenver.edu">JáNet.Hurt@ucdenver.edu</a><br>303-315-6343                                                                                                                                                                                                              |
| <b>Office Key</b>                                                      | Submit a key request to <a href="mailto:JáNet.Hurt@ucdenver.edu">JáNet.Hurt@ucdenver.edu</a><br><b>Please provide:</b> Room/Office, # of keys needed, the person's first and last name, employee ID and a speedtype (only charged if the key is not returned).                                    |

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| <p><b>Office Supplies</b></p>                                                                                                                         | <p><a href="#">Purchase Request Form</a><br/> <b>6<sup>th</sup> Floor</b> -In the mailroom (605) - the three cabinets underneath the mailboxes; also in the 6<sup>th</sup> floor meeting/work space across from the windows of classroom 648 - the three cabinets underneath the printer station.<br/> <b>7<sup>th</sup> Floor</b> -The cabinets in the work/color copier area near faculty mailboxes (across from 717).<br/> <b>11<sup>th</sup> Floor</b> -Storage closet 1144 (next to JáNet’s office).</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <p><b>Parking Garages</b></p>                                                                                                                         | <p>Auraria Campus Parking<br/>         (303)-556-2003</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <p><b>Parking Passport</b><br/> <i>pre-paid parking on campus lots at discounted rate</i></p>                                                         | <p>Parking &amp; Transportation Services<br/>         303-556-2003</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <p><b>Payroll Issues</b></p>                                                                                                                          | <p><a href="mailto:Hiromi.Agena@ucdenver.edu">Hiromi.Agena@ucdenver.edu</a><br/>         303-315-6320</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <p><b>Room Reservation</b></p>                                                                                                                        | <p>Submit a request using the <a href="#">Campus EMS Web App</a><br/> <b>You must have an EMS Account to do this.</b> If you do not already have an EMS account, you can request one on the EMS Homepage (top right). If you regularly request/need rooms for meetings/events, please request an EMS account and submit all room requests via EMS. Please note, all SEHD Rooms are listed under “CU Denver Department Conference Rooms”.</p> <p>For rare room requests and if you do not have an EMS account, you can email <a href="mailto:sehhelp@ucdenver.edu">sehhelp@ucdenver.edu</a>;<br/> <b>Please provide meeting/event title, date, start &amp; end time, expected number of attendees, and any specific equipment/room requirements.</b></p> <p>Those needing to reserve a room for comps, proposal or final dissertation/DRP/Thesis defenses, please use this link to request a room:<br/> <a href="https://forms.ucdenver.edu/secure/sehd_student_room_request">https://forms.ucdenver.edu/secure/sehd_student_room_request</a></p> |
| <p><b>Student Forms</b></p>                                                                                                                           | <p>Grade Changes, Schedule Adjustment Forms, and Special Processing Forms are available at the front desk on the 7th floor.<br/>         Electronic copies of the Schedule Adjustment Form and the Special Processing Form are available on the <a href="#">registrar’s website</a>.The program Academic Advisor will process the forms after they have been filled out by the faculty and/or involved students.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <p><b>Technology (Issues)</b><br/> <i>includes Computer, Email, Printer, Copier, and Fax</i></p>                                                      | <p>Submit a ticket request at <a href="mailto:sehhelp@ucdenver.edu">sehhelp@ucdenver.edu</a>.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <p><b>Telephone (Issues)</b><br/> <i>(i.e. static in the line, display not working, phone not ringing, activating a data jack, moving phones)</i></p> | <p>OIT Help Desk<br/>         303-724-HELP (4357)<br/> <a href="mailto:UCD-OIT-HelpDesk@ucdenver.edu">UCD-OIT-HelpDesk@ucdenver.edu</a>.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| <p><b>Telephone Number (acquiring)</b></p>                                                                                                            | <p><a href="mailto:JáNet.Hurt@ucdenver.edu">JáNet.Hurt@ucdenver.edu</a><br/>         303-315-6343</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <p><b>Telephone Guides</b></p>                                                                                                                        | <p><a href="#">Cisco Phone Training</a></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <p><b>Travel Approval</b></p>                                                                                                                         | <p>Submit a request using the <a href="#">Travel Approval Request Form</a>.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |

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| <p><b>Work Requests</b><br/> <i>(i.e. temp/HVAC issues, housekeeping, building maintenance, as well as billable services-having things hung)</i></p> | <p>Facilities Management<br/> LSC 3rd Floor, Suite 360<br/> 303-315-7777<br/> Submit online request <a href="#">here</a>.<br/> Use same login credentials as UCD Access.<br/> *Online request system works best in Internet Explorer and Chrome.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <p><b>Work Requests</b><br/> <i>(i.e. requests for photocopies)</i></p>                                                                              | <p><a href="mailto:AcademicServices@ucdenver.edu">AcademicServices@ucdenver.edu</a></p> <p>Please provide at least three business days of advance notice for all work requests.</p> <p>If you submit your work request electronically using the email listed above, please include the following information:</p> <p>Name</p> <p>Due Date</p> <p>Information about the work needing to be completed</p> <p>Your copy code</p> <p>For very large print jobs (over 250 pages), you will need to use the <a href="#">Anschutz Copy Center</a>.</p> <p>You will need to provide the copy center with your speed type. Please contact <a href="#">Daisy Salazar</a> with questions about your speed type or copy code.</p> <p>As a reminder, there is a second printer (black &amp; white) on the 7<sup>th</sup> floor near the NxtGEN offices that is available for copies in case the color copier is in use. There are also copiers on the 6<sup>th</sup> and 11<sup>th</sup> floors.</p> |
| <p><b>W-4 (Update/Change)</b></p>                                                                                                                    | <p>Make changes to your W-4 online in the <a href="#">UCD Access Portal</a> under <b>CU Resources</b> (may be your homepage already)&gt; <b>CU Resources Home</b> (drop-down menu)&gt; <b>My Info and Pay</b> &gt;<b>W-4</b>.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |

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Last update: **2020/04/27 22:19**

